

Dear Camper

I am writing in respect of forthcoming booking(s) you have made on the Camping and Caravanning Club Sites and Camping in the Forest networks for dates in 2020. Apologies for the generic email but I wanted to ensure all organisations effected heard as soon as possible.

Though we are still unclear as to which sites may open for touring camping, when they may open or under what constraints, examination of the operational processes required to keep everyone safe has made it clear that for the 2020 season we will not be able to cater for Groups, meets, duke of Edinburgh or other large parties, and therefore we regrettably need to inform you that your 2020 booking will be cancelled.

If you have already made some payment such as a deposit or balance, please be assured that someone will be in touch with you personally to collect any bank details required in order to fully refund your booking. There is no need to make contact yourself.

Though we will not be able to accept any further "group" bookings for this season, once sites reopen we will be able to accept individual bookings from campers so I hope that many who were hoping to camp as part of your group will still manage to make their own individual bookings with those sites that do manage to open.

2021 bookings you may have enquired about remain unaffected.

Finally, I'd like to thank you for your support of our networks and look forward to things returning to normal next year.

Regards

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